

COMPLAINT FORM

The Vice President,
Service Quality Department,
Federal Towers, Head Office,
Aluva, Ernakulam, Kerala,
India - 683 101
Email: support@federalbank.co.in
Fax: 0484 2626366

1. Name of the Complainant	
2. Address in full (for correspondence)	
3. Age	
4. Tel. No.(landline and mobile)	
5. E-mail id if any (Please do not write any other person's e-mail id. Bank will not be responsible for any leakage of secrecy or for any consequences there upon for messages/letters through the given e-mail id)	
6. Name of Branch to which the complaint is related to	
7. Account Number (if any)	
8. Details of the complaint (Attach separate sheet if necessary)	
9. Whether you have already taken up with the Branch Manager, Regional Controller or any other Functionary/ Forum	
Place	
Date	Signature of the Complainant

If you are not satisfied with the resolution of your complaint or not received resolution within 30 days, you can approach Reserve Bank Integrated Ombudsman through the link <https://cms.rbi.org.in/>